

LAKHIMPUR GIRLS' COLLEGE
STUDENT SATISFACTION SURVEY (SSS), SESSION: 2018-2019
Under Criteria II on Teaching – Learning and Evaluation

The STUDENT SATISFACTION SURVEY (SSS) was conducted among the students of Lakhimpur Girls' College for the session 2018-19. The survey was conducted with the help of a questionnaire based on NAAC guidelines covering five areas viz. 'Teaching Learning Process', 'Effectiveness of Communication', 'Teaching Learning Resources', 'Counseling Experience', 'Assessment and Evaluation'. The questionnaire was framed to measure the students' levels of satisfaction on the teaching learning experience provided by Lakhimpur Girls' College. A total of 268 students were selected to collect data of student satisfaction survey for the session 2018-19.

The students' satisfaction with the teaching learning provided by Lakhimpur Girls' College was measured with the help of a set of questions covering five major areas. The responses were analysed below in a table form:

Area of Question	Sub-areas representing each broad area of question	Students' responses in percentage (%)				
		Highly Satisfactory	Satisfactory	Undecided	Dissatisfactory	Highly Dissatisfactory
Teaching Learning Process	Effectiveness of delivery of lectures	57.09%	10.07%	7.09%	6.34%	2.6%
	Completion of course in time	18.67%	59.70%	6.34 %	7.86%	7.46%
	Coverage of syllabus in class	46.27%	29.11%	5.09%	14%	4.10%
Effectiveness in communication	Teachers communication style	62.31%	22.01%	7.83%	4.10%	3.73%
	Office staff communication style	10.07%	15.30%	21.27%	38.06%	15.30%
	Flexibility of students classroom interaction	26.49%	48.88%	4.47%	12.69%	7.46%
Teaching learning resources	Availability of learning resources in library	52.98%	27.99%	3.73%	8.95%	6.34%
	Availability of equipments in Laboratories	57.09%	10.07%	7.09%	6.34%	2.6%
	Conference and seminars	51.86%	23.50%	7.84%	11.57%	5.22%
	Educational visit	26.86%	47.76%	4.48%	15.29%	5.60%
Counseling experiences	Personal Counseling by teacher	52.24%	25.74%	2.98%	7.9%	11.94%
	Career Counseling by institution	9.33%	13.43%	44.77%	24.63%	7.84%
	Availability of faculty after class	37.68%	25%	16.04%	14.18%	7.09%
Assessment and evaluation	Satisfaction with formative evaluation methods	20.90%	33.96%	28.73%	1.3.43%	2.90%
	Satisfaction with internal assessment marks	23.13%	53.35%	4.10%	11.57%	7.89%
	Regularity of feedback by teachers after internal evaluation	42.91%	30.97%	4.85%	14.93%	6.34%
	Teachers impartiality with students	44.40%	29.10%	4.85%	11.94%	9.70%